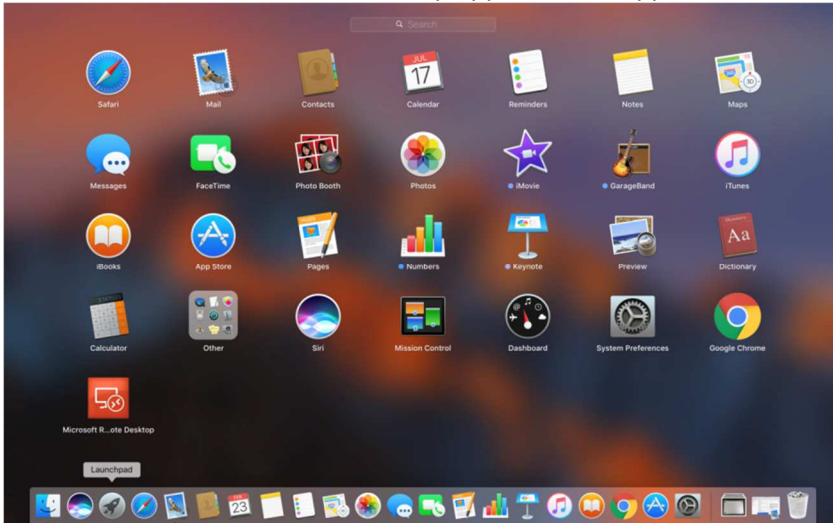


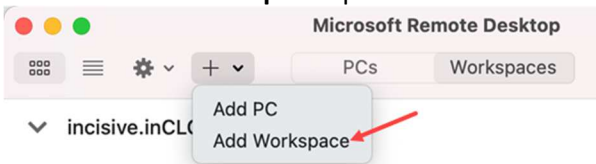
RemoteApp on Apple Macbook

1. Install the Microsoft Remote Desktop app from the App Store



If the MacOS is 10.12 or older the Remote Desktop app in the App Store won't install as it needs MacOS 10.13 or newer.

2. Open the Remote Desktop application from LaunchPad
3. Select the **Add Workspace** option



4. Enter the URL: <https://incisive.incloud.clinic>
The app will find the rest of the information it needs and will expand to display the following view

Add Workspace

A workspace is associated with this URL.

Workspace URL:

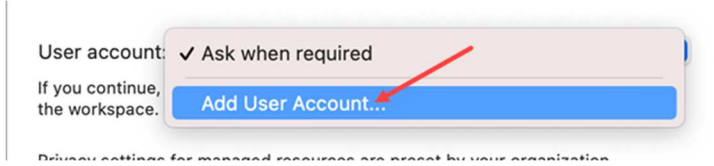
Links to remote apps, PCs and files will be downloaded and automatically updated if you add the workspace.

User account:

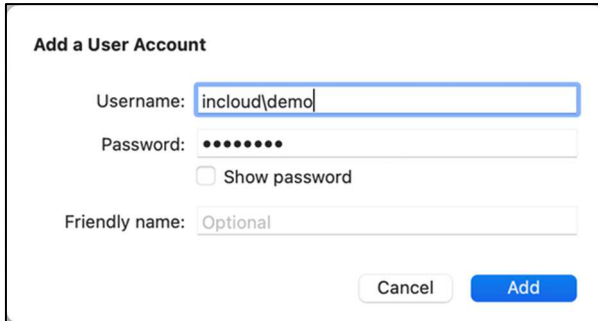
If you continue, you will be asked for a user account that will be used to add the workspace.

Privacy settings for managed resources are preset by your organization. [Learn more about privacy settings...](#)

5. In the User Account field choose 'Add User Account' and enter in the login and password provided to you.



Login: As provided to you. It will always start with **incloud** (e.g. incloud\mypractice01)
Password: As provided to you.



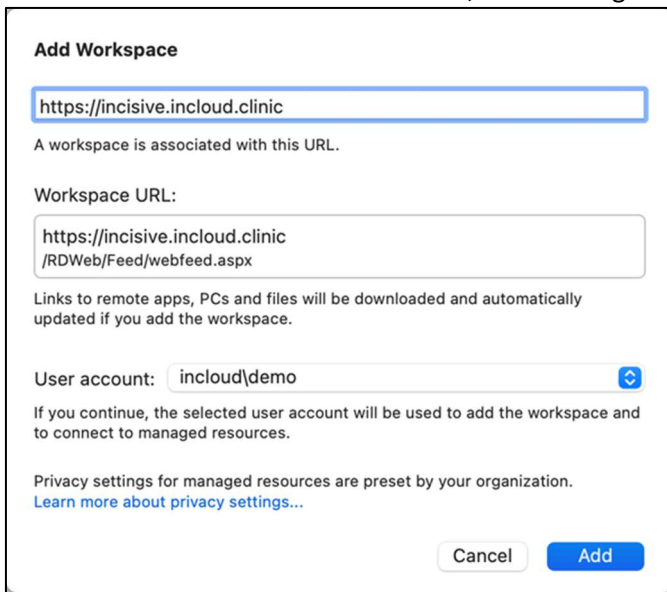
Add a User Account

Username:

Password:
 Show password

Friendly name:

6. With the User Account added click Add, then Add again to finish.



Add Workspace

A workspace is associated with this URL.

Workspace URL:

Links to remote apps, PCs and files will be downloaded and automatically updated if you add the workspace.

User account:

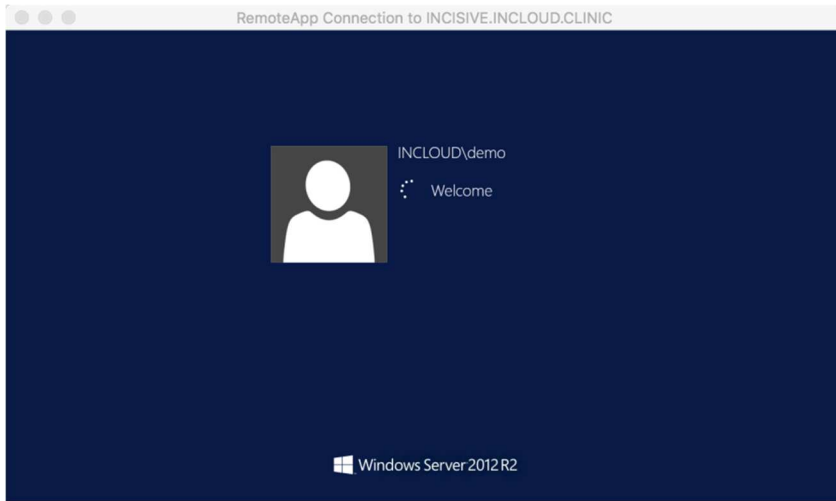
If you continue, the selected user account will be used to add the workspace and to connect to managed resources.

Privacy settings for managed resources are preset by your organization.
[Learn more about privacy settings...](#)

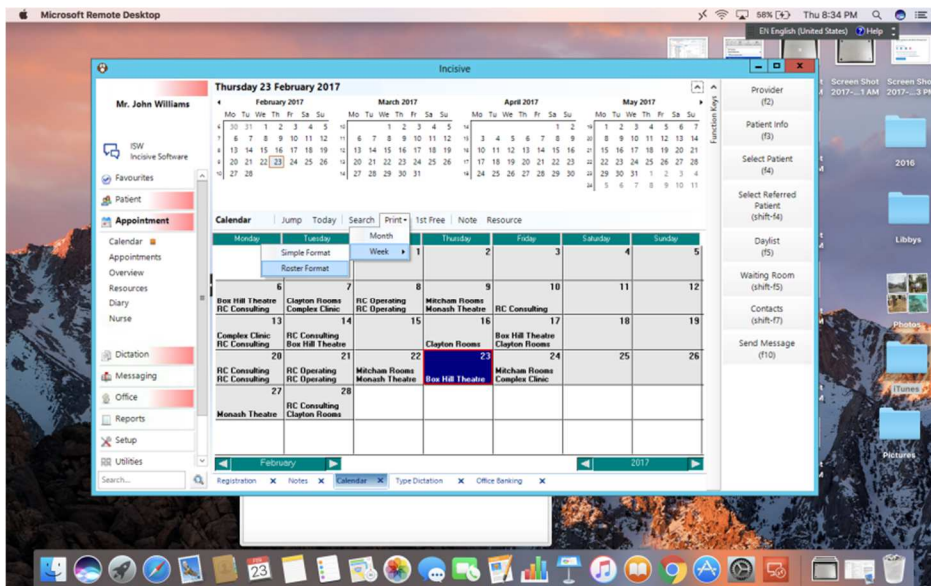
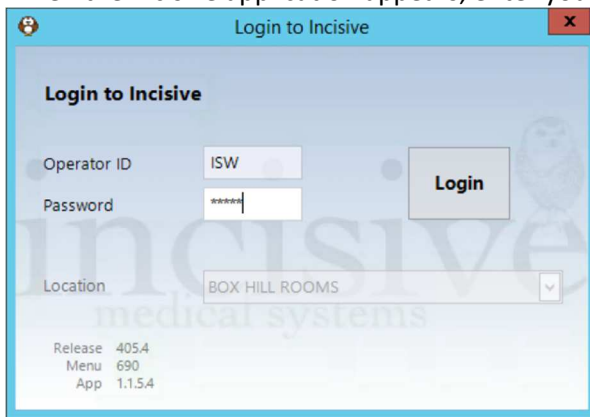
7. From the Workspaces drop-down select '**Specialist Practice Manager**' to run the application.

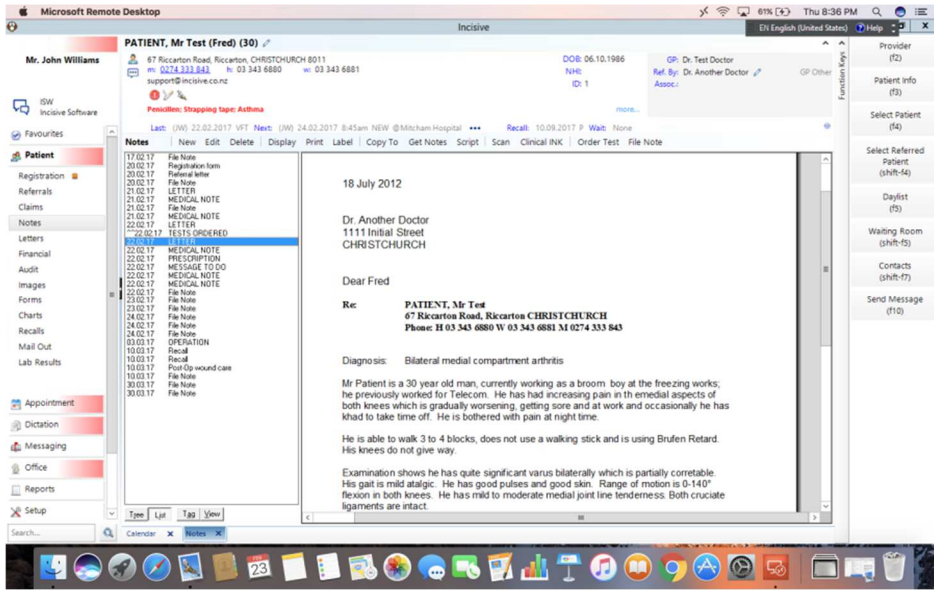


8. Connecting to the inCLOUD servers can take up to a minute, especially if it is the first time that you have done so as it needs to build a profile for you.

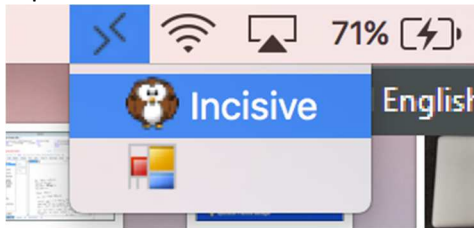


9. When the Incisive application appears, enter your login details, password and location.





If you minimise the Incisive application you will be able to display it again by selecting the >< icon in the top title bar



Printing

If the TSPrint Client file won't install, go to System Preferences > Security & Privacy and use the option to Install anyway